

## Helping People to Get and Stay Healthy by Increasing Access to Healthcare



## 2013 Annual Report

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# About the Healthcare Consortium

The Columbia County Community Healthcare Consortium, Inc. is a not-for-profit corporation established in 1998 to create a network of health and human service providers serving the rural community in and around Columbia County.

## Our Purpose

The result that we are trying to achieve is *Healthy People*.

## Our Mission

We contribute to this result by advancing our central mission—  
*increasing access to quality healthcare*  
—through collaboration, education, information and service delivery.

## Our Values

All of our work is informed by the following values:

- Access to quality health care is a fundamental right of every individual
- Improving the health of our community occurs through the partnership of health, social service, all levels of government, and wellness organizations
- Individuals are primarily responsible for their own health care decisions and require information and education to fulfill their role effectively
- Collaboration and provision of preventive and wellness services has long-term efficiencies.



# Key Programs & Services

## **Children and Adults Rural Transportation Service (C.A.R.T.S.)**

*Door-to-door non-emergency medical transportation*

## **The Navigator Program**

*In-person assistance enrolling in health insurance on the NY State of Health: the Official Health Plan Marketplace*

## **The Cancer Services Program**

*Free breast, cervical, and colorectal cancer screenings for uninsured and underinsured men and women, aged 40-64*

## **NYConnects!**

*Information and referral for individuals with long-term care needs*

## **The Prescription Access and Referral Program**

*Low-cost or no-cost prescription medications for residents of Columbia, Greene, and Northern Dutchess Counties*

## **The Financial Assistance Funds**

*Financial support for healthcare and other expenses for limited-resource individuals and families*

## **The Tobacco-Free Action Community Partnership**

*Advocacy for policy changes that limit the availability of tobacco products and denormalize tobacco use*

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## Key Accomplishments in 2013

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- Delivered roughly 14,500 rides to over 400 Columbia County residents
- Responded to over 650 inquiries about health insurance, and assisted nearly 400 people with applications in just three months!
- Provided over 300 people with nearly 750 cancer screening and diagnostic services
- Assisted over 200 people with their long-term care needs

# Revenues & Supports

## Sources of Revenue and Supports

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Health Research Institute  
New York State Department of Health  
Columbia County Board of Supervisors  
Columbia County Department of Social Services  
Columbia County Department of Human Services  
Columbia County Office for the Aging  
Columbia County Department of Health  
The Foundation for Community Health  
The Dyson Foundation  
The Galvan Foundation  
Individual Donors

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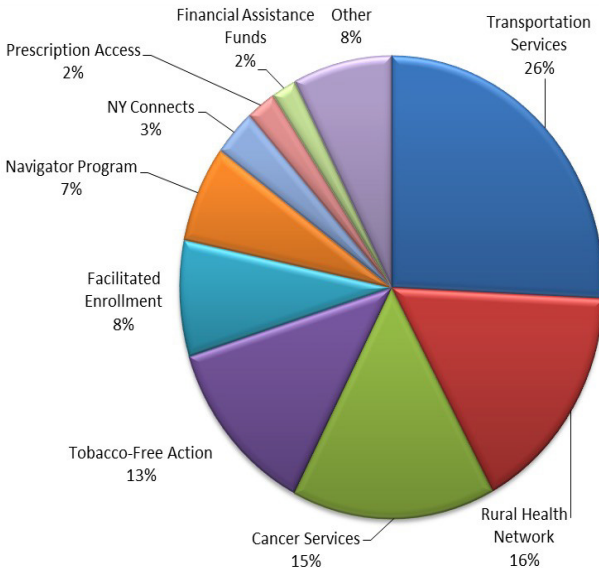
## Total Revenue, by Source

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Grants, NYS	\$716,015
Grants, Federal	34,132
Medicaid	195,825
Columbia County Departments	98,249
Columbia County Government	47,500
Foundations	59,859
Other	92,386
	<b>\$1,243,965</b>

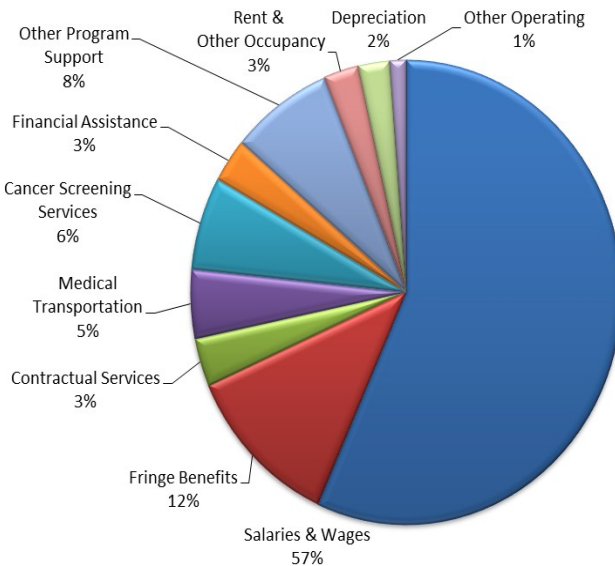
# 2013 Financials

## Income, by Program



Transportation Services	\$320,393
Rural Health Network	203,153
Cancer Services	192,864
Tobacco-Free Action	156,760
Facilitated Enrollment	100,936
Navigator Program	83,878
NY Connects	40,646
Prescription Access	28,182
Financial Assistance Funds	23,156
Other	<u>93,998</u>
<b>Total</b>	<b>\$1,243,965</b>

## Expenses, by Function



Salaries & Wages	\$691,687
Fringe Benefits	143,153
Contractual Services	41,084
Medical Transportation	58,264
Cancer Screening Services	79,204
Financial Assistance	37,554
Other Program Support	93,328
Rent and Other Occupancy	32,150
Depreciation	28,621
Other Operating	<u>14,848</u>
<b>Total</b>	<b>\$1,219,894</b>



## A Message from the President

This marks the 15<sup>th</sup> year that the Healthcare Consortium has provided health coordination, advocacy and education, and much needed direct care services to meet the needs of the community. What underlies and informs the work of the organization have consistently been the health needs of the citizens living in its catchment area. The Board of Directors is acutely aware of the fast paced changes in the health delivery system, and has adjusted agency procedures so action can be taken in a timely manner in order to keep pace with these changes.

The Consortium accomplished quite a bit over the past year. We learned that the Federally Qualified Health Center grant we incubated has been approved, with plans for implementation to occur in the coming months. That in itself is big news for the community. The agency was successful in its bid to act as Navigator for the Affordable Care Act; a perfect fit for the Consortium. Another five year Rural Health Network grant was secured. A five year Integrated Cancer Services Program contract was signed. The agency took the lead on the Children's Mental Health Services Project. And as always, the many on-going services provided by the agency continue to operate successfully.

I have had the good fortune and honor to act as President of the Consortium for a number of years. At this point, due to work commitments as well as awareness that a healthy organization requires planned leadership transition, I have decided to not seek re-election. That being said, I plan to continue to be an active member of the board. As I look back over my tenure, so much has changed regarding board development, increased services, greater community awareness, and staff leadership. What has not changed is our passion, intelligence, and core commitment to fulfill our mission. It has been an absolute pleasure to work with the board and Claire, who has been doing such a marvelous job as Executive Director. With such fine leadership, county support, as well as staff and board commitment, I have no doubt that we are well-positioned for whatever changes will come our way. Thank you for letting me serve.

Jeffrey Rovitz, MS, CRC, LMHC



## A Message from the Executive Director

An annual report invariably provides an opportunity to reflect on the prior year, both its pitfalls and accomplishments. That exercise seems particularly appropriate to this report, given that this past year has been such a critical one in the life history of the agency. The reasons for this are varied. Perhaps chief among these is that—inasmuch as is possible in the crazy world of grants and contracts—we have secured the agency's foreseeable future by winning several multi-year awards. These provide both ongoing support for existing programs that are fundamental to our mission and initial support to new programs that nicely complement our portfolio of work. In short, we are exactly where, a year ago at this time, we hoped and planned to be.

To do this important work, both old and new, are a team of serious-minded, purpose-driven professionals. Both investing in the professional growth and development of existing staff and making several careful additions to the team have contributed to the creation of a high-functioning workgroup that can and does achieve excellence in program delivery.

We also vastly improved our systems in this past year to better support our growth, our complexity, and our compliance demands. Critical review and revision has ensured that our policies, procedures and platforms are now current, comprehensive, and sufficiently robust.

Finally, the past year has also seen a transformation, much-needed, in the way I personally conceive of and communicate about our work. A results-oriented framework has helped me to embrace the fundamental nature of what we do, and the ends to which we are the means. This change has provided me with a clearer sense of purpose and renewed vigor for telling our story.

As ever, I feel fortunate to be part of the Healthcare Consortium, including its staff, Board members, partners and supporters, and look with enthusiasm to the next year.

Claire Parde, MS

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# 2013 BOARD OF DIRECTORS

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## OFFICERS

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### **PRESIDENT**

Jeffrey Rovitz, Executive Director  
Mental Health Association of  
Columbia and Greene Counties

### **TREASURER**

Kenneth Stall, CEO  
NYSARC Columbia County (COARC)

### **VICE PRESIDENT**

Anne W. Zittel, retired nurse

### **SECRETARY**

Theresa Lux, Executive Director  
Catholic Charities of Columbia & Greene

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## DIRECTORS

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Columbia-Greene Community College

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Columbia Co. Dept. of Human Services

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