2016 ANNUAL REPORT
The Columbia County Community Healthcare Consortium, Inc. is a not-for-profit corporation established in 1998 to create a network of health and human service providers serving the community in and around Columbia County with the shared goal of improving the health and well-being of its rural residents.

Our Purpose
The result that we are trying to achieve is Healthy People.

Our Mission
We contribute to this result by advancing our central mission – increasing access to quality healthcare – through collaboration, education, information and service delivery.

Our Values
Access to quality health care is a fundamental right of every individual. Individuals are primarily responsible for their own health care decisions and require information and education to fulfill their role effectively. Improving the health of our community occurs through the partnership of health, social service, all levels of government, and wellness organizations. Collaboration and provision of preventative and wellness services has long-term efficiencies.
Dear Community Members and Supporters:

The Healthcare Consortium has enjoyed another year of excellent service provision, community involvement and support, and an active and participatory Board of Directors.

This past year saw an emphasis on collaboration with other Columbia County providers to address the Opiate Epidemic in our community which has taken, and continues to take a devastating toll on our County. The participation in the Columbia-Greene Substance Awareness Task Force and the newly formed committee working with the Board of Supervisors demonstrate the level at which the Consortium is performing.

Recent changes in the Federal Administration pose some potential changes in funding and health priorities for local healthcare providers. We all await answers to many questions and move ahead while knowing “business as usual” may become very unusual.

Participation in the Medicaid Redesign DSRIP Projects is ongoing and the Consortium’s voice is being heard at the top levels of State planning, representing the needs of Columbia County and its population.

The Board of Directors is an active body that supports the work of the Consortium, its staff and its programming. As we move through 2017 with its many challenges, we will remain dedicated to serving those in need of our services in whatever manner is possible.
Anchoring Our Value

The past year has been a busy and important one for the Consortium.

We have, of course, continued to advance our core mission of increasing access to quality healthcare by delivering programs with a commitment to quality, customer service and collaboration. Our aim is for clients to feel that the Consortium is NEVER the wrong door, and always ready, willing, and able to help.

We have also continued our work to improve the health and human service system in our rural community, by participating in a variety of initiatives, from local efforts to address the opioid epidemic to statewide efforts to introduce new ways of paying for patient care. Our involvement both reflects and enhances our agency’s role and our influence in the community.

But equally as important this past year has been the renewed focus on anchoring our value. What does this mean? At the conclusion of a strategic planning process that select board members and I engaged in across several gatherings in the summer of 2016, the board agreed that the Consortium should expand and enhance its role as a “lighthouse”—that is, as a resource to make us all smarter and more successful-- by cultivating a high level of expertise about the health system and the forces at work upon it, by offering sophisticated analysis of state and federal health policy, and by serving as an advocate for our rural corner of the world.

In these ways, the Consortium continues to develop and define our unique contribution to the community of which we are so proud to be a part.
Key Programs & Services

Children and Adults Rural Transportation Service (C.A.R.T.S.)
Door-to-door non-emergency medical transportation

The Navigator Program
In-person assistance enrolling in health insurance on the NY State of Health: the Official Health Plan Marketplace

NYConnects
Information and referral for individuals with long-term care needs

The Financial Assistance Funds
Financial support for healthcare and other expenses for limited-resource individuals and families

The Tobacco-Free Communities Program
Advocacy for policy changes that make tobacco products less visible, less accessible, and denormalize tobacco use.

The Cancer Services Program
Free breast, cervical, and colorectal screenings for uninsured and underinsured men and women, aged 40-64

The Prescription Access and Referral Program
Low-cost or no-cost prescription medications for residents of Columbia, Greene, and Northern Dutchess Counties
2016 Program Accomplishments

**Transportation**
Served 399 clients  
Completed 14,549 trips  
Drove 195,963 miles

**Navigator**
3,320 inquiries  
2,423 applications completed  
3,580 consumers enrolled

**NYConnects**
400 people assisted with long term services and support  
*Of the 400 people assisted, 50% had complex needs that required options counseling.*

**Financial Assistance Funds**
42 applications sent with  
41 returned  
40 received financial assistance

**Tobacco**
- Assisted 2 housing providers implement policies creating a total of 210 units of smoke-free housing
- Assisted 5 municipalities implement tobacco-free grounds policies
- Assisted 4 businesses implement tobacco-free grounds
- Assisted Windham Mountain Ski Area implement a comprehensive smoking restriction policy.

- Tobacco-Free Action added a youth component called the Reality Check Program. It hired a Program Coordinator who has started laying the Program’s foundation.

**Cancer Services**
157 clients served  
239 cancer screenings  
1 client diagnosed with breast cancer  
2 client diagnosed with cervical cancer  
1 client diagnosed with colon cancer

*The diagnosed clients were enrolled into the Medicaid Cancer Treatment Program and received cancer treatment at no cost to them. They also receive case management services which assists them in obtaining additional resources which help them during the difficult time of diagnosis and treatment.*

**Prescription Access and Referral Program**
110 clients assisted

*26 clients currently on a monthly prescription program*
**Financials**

**Sources of Revenue and Supports**

- Health Research Institute
- New York State Department of Health
- Columbia County Board of Supervisors
- Columbia County Department of Social Services
- Columbia County Department of Human Services
- Columbia County Office for the Aging
- Columbia County Department of Health
- The Foundation for Community Health
- The Dyson Foundation
- The Galvan Foundation
- The Bank of Greene County Foundation
- Kinderhook Toyota
- Individual Donors

**Total Revenue, By Source**

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Grants, NYS</td>
<td>$1,033,661</td>
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<tr>
<td>Grants, Federal</td>
<td>14,248</td>
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<tr>
<td>Columbia County Departments</td>
<td>166,873</td>
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<tr>
<td>Columbia County Governments</td>
<td>95,575</td>
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<tr>
<td>Medicaid Reimbursements</td>
<td>191,128</td>
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<tr>
<td>Foundation Revenue</td>
<td>73,213</td>
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<tr>
<td>Others</td>
<td>93,320</td>
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<tr>
<td><strong>Total Revenue</strong></td>
<td><strong>$1,668,018</strong></td>
</tr>
</tbody>
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Income, By Program

Children and Adults Rural Transportation Service (CARTS) $326,815
Navigator Program 274,184
Rural Health Network Program 238,060
Cancer Services Program 195,044
Tobacco-Free Action 340,621
NY Connects 96,318
Prescription Access & Referral Program 29,720
Financial Assistance Funds 16,652
Other Programs & Administrative Costs 150,603

$1,688,018

Expenses, By Function

Salaries & Wages $898,644
Fringe Benefits 186,308
Cancer Screening Services 35,479
Medical Transportation Services 46,702
Health Education & Promotion 186,667
Agency Contractual Services 70,492
Medical, Drug & Financial Assistance 38,384
Occupancy Expense 49,061
Agency Operation Expenses 32,773
Depreciation Expense 40,262
Other Expense 35,859

$1,620,630
2016 Board of Trustees

PRESIDENT
Beth Schuster  Executive Director, Twin County Recovery Services

VICE PRESIDENT
Theresa Lux  Executive Director, Catholic Charities of Columbia & Greene Counties

TREASURER
Robin Andrews  Consumer

SECRETARY
Linda Tripp  4H Issue Leader, Cornell Cooperative Extension of Columbia and Greene Counties

Nancy Benz  Community Relations Officer, Camphill Ghent
James Campion  President, Columbia-Greene Community College
Michael Cole  Director, Columbia County Department of Human Services
Lisa Evans  Co-President, Interim HealthCare
Chelly Hegan  President/CEO, Upper Hudson Planned Parenthood
Kary Jablonka  Commissioner, Columbia County Department of Social Services
PJ Keeler  Coordinator, Columbia County Emergency Medical Services
Arthur Koweek  Consumer
Jack Mabb  (February 2016-December 2016), Director, Columbia County Department of Health
Kevin McDonald  Administrator, Columbia County Office for the Aging
Tam Mustapha, MD  Retired Physician
Leitha Pierro  VP, Patient and Clinical Services, Columbia Memorial Health
Arthur Proper  Administrator, FASNY Firemen's Home
Jeffrey Rovitz  Executive Director, Mental Health Association of Columbia and Greene Counties
Laurie Scott  Executive Director, ReEntry Columbia (Elected to board December 2016)
Tina Sharpe  Executive Director, Columbia Opportunities
Kenneth Stall, CEO  NYSARC Columbia County (Coarc)
Scott Thomas  Non-designated
Rev. John Thompson, Pastor  St. John in the Wilderness Episcopal
Nancy Watrous  Supervising Community Health Nurse, Eddy Visiting Nurse Association
Sarah Sterling  Columbia County Board of Supervisors Representative