2016 ANNUAL REPORT





Who We Are

The Columbia County Community Healthcare Consortium, Inc. is a not-for-profit corporation established in 1998 to create a network of health and human service providers serving the community in and around Columbia County with the shared goal of improving the health and well-being of its rural residents.

Our Purpose

The result that we are trying to achieve is Healthy People.

Our Mission

We contribute to this result by advancing our central mission – increasing access to quality healthcare – through collaboration, education, information and service delivery.

Our Values

Access to quality health care is a fundamental right of every individual. Individuals are primarily responsible for their own health care decisions and require information and education to fulfill their role effectively. Improving the health of our community occurs through the partnership of health, social service, all levels of government, and wellness organizations. Collaboration and provision of preventative and wellness services has long-term efficiencies.



A Letter from the President Beth Schuster

Dear Community Members and Supporters:

The Healthcare Consortium has enjoyed another year of excellent service provision, community involvement and support, and an active and participatory Board of Directors.

This past year saw an emphasis on collaboration with other Columbia County providers to address the Opiate Epidemic in our community which has taken, and continues to take a devastating toll on our County. The participation in the Columbia-Greene Substance Awareness Task Force and the newly formed committee working with the Board of Supervisors demonstrate the level at which the Consortium is performing.

Recent changes in the Federal Administration pose some potential changes in funding and health priorities for local healthcare providers. We all await answers to many questions and move ahead while knowing "business as usual" may become very unusual.

Participation in the Medicaid Redesign DSRIP Projects is ongoing and the Consortium's voice is being heard at the top levels of State planning, representing the needs of Columbia County and its population.

The Board of Directors is an active body that supports the work of the Consortium, its staff and its programming. As we move through 2017 with its many challenges, we will remain dedicated to serving those in need of our services in whatever manner is possible.

Anchoring Our Value

The past year has been a busy and important one for the Consortium.

We have, of course, continued to advance our core mission of increasing access to quality healthcare by delivering programs with a commitment to quality, customer service and collaboration. Our aim is for clients to feel that the Consortium is NEVER the wrong door, and always ready, willing, and able to help.

We have also continued our work to improve the health and human service system in our rural community, by participating in a variety of initiatives, from local efforts to address the opioid epidemic to statewide efforts to introduce new ways of paying for patient care. Our involvement both reflects and enhances our agency's role and our influence in the community.

But equally as important this past year has been the renewed focus on anchoring our value. What does this mean? At the conclusion of a strategic planning process that select board members and I engaged in across several gatherings in the summer of 2016, the board agreed that the Consortium should expand and enhance its role as a "lighthouse"—that is, as a resource to make us all smarter and more successful-- by cultivating a high level of expertise about the health system and the forces at work upon it, by offering sophisticated analysis of state and federal health policy, and by serving as an advocate for our rural corner of the world.

In these ways, the Consortium continues to develop and define our unique contribution to the community of which we are so proud to be a part.



Message from the Executive Director Claire Parde, MS

Key Programs & Services



Children and Adults Rural Transportation Service (C.A.R.T.S.)

Door-to-door non-emergency medical transportation

The Navigator Program

In-person assistance enrolling in health insurance on the NY State of Health: the Official Health Plan Marketplace



NYConnects

Information and referral for individuals with long-term care needs

The Financial Assistance Funds

Financial support for healthcare and other expenses for limitedresource individuals and families



The Tobacco-Free Communities Program

Advocacy for policy changes that make tobacco products less visible, less accessible, and denormalize tobacco use.

The Cancer Services Program

Free breast, cervical, and colorectal screenings for uninsured

and underinsured men and women, aged 40-64



The Prescription Access and Referral Program

Low-cost or no-cost prescription medications for residents of



2016 Program Accomplishments

Transportation

Served 399 clients Completed 14,549 trips Drove 195,963 miles

Navigator

3,320 inquiries 2,423 applications completed 3,580 consumers enrolled

NYConnects

400 people assisted with long term services and support

Of the 400 people assisted, 50% had complex needs that required options counseling.

Financial Assistance Funds

42 applications sent with 41 returned 40 received financial assistance

Tobacco

- Assisted 2 housing providers implement policies creating a total of 210 units of smoke-free housing
- Assisted 5 municipalities implement tobacco-free grounds policies
- Assisted 4 businesses implement tobacco-free grounds
- Assisted Windham Mountain Ski Area implement a comprehensive smoking restriction policy.

 Tobacco-Free Action added a youth component called the Reality Check Program. It hired a Program Coordinator who has started laying the Program's foundation.

Cancer Services

157 clients served239 cancer screenings1 client diagnosed with

- breast cancer
- 2 client diagnosed with cervical cancer
- client diagnosed with colon cancer

The diagnosed clients were enrolled into the Medicaid Cancer Treatment Program and received cancer treatment at no cost to them. They also receive case management services which assists them in obtaining additional resources which help them during the difficult time of diagnosis and treatment.

Prescription Access and Referral Program

110 clients assisted

26 clients currently on a monthly prescription program

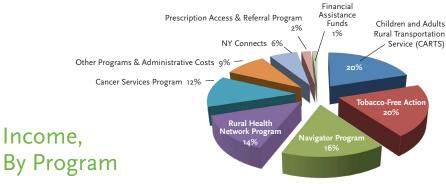
Financials

Sources of Revenue and Supports

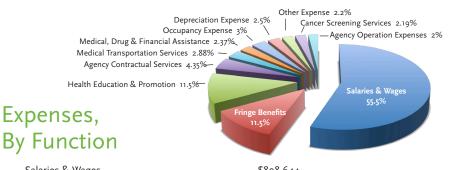
Health Research Institute
New York State Department of Health
Columbia County Board of Supervisors
Columbia County Department of Social Services
Columbia County Department of Human Services
Columbia County Office for the Aging
Columbia County Department of Health
The Foundation for Community Health
The Dyson Foundation
The Galvan Foundation
The Bank of Greene County Foundation
Kinderhook Toyota
Individual Donors

Total Revenue, By Source

Grants, NYS	\$1,033,661
Grants, Federal	14,248
Columbia County Departments	166,873
Columbia County Governments	95,575
Medicaid Reimbursements	191,128
Foundation Revenue	73,213
Others	93,320
	\$1,668,018



Children and Adults Rural	
Transportation Service (CARTS)	\$ 326,815
Navigator Program	274,184
Rural Health Network Program	238,060
Cancer Services Program	195,044
Tobacco-Free Action	340,621
NY Connects	96,318
Prescription Access & Referral Program	29,720
Financial Assistance Funds	16,652
Other Programs & Administrative Costs	150,603
	\$1,688,018



Salaries & Wages	\$898,644
Fringe Benefits	186,308
Cancer Screening Services	35,479
Medical Transportation Services	46,702
Health Education & Promotion	186,667
Agency Contractual Services	70,492
Medical, Drug & Financial Assistance	38,384
Occupancy Expense	49,061
Agency Operation Expenses	32,773
Depreciation Expense	40,262
Other Expense	35,859
	\$1,620,630

2016 Board of Trustees

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Beth Schuster Executive Director, Twin County Recovery Services

VICE PRESIDENT

Theresa Lux Executive Director, Catholic Charities of Columbia & Greene Counties

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Arthur Koweek Consumer

Jack Mabb (February 2016-December 2016), Director, Columbia County Department of Health

Kevin McDonald Administrator, Columbia County Office for the Aging

Tam Mustapha, MD Retired Physician

Leitha Pierro VP, Patient and Clinical Services, Columbia Memorial Health

Arthur Proper Administrator, FASNY Firemen's Home

Jeffrey Rovitz Executive Director, Mental Health Association of Columbia and Greene Counties

Laurie Scott Executive Director, ReEntry Columbia (Elected to board December 2016)

Tina Sharpe Executive Director, Columbia Opportunities

Kenneth Stall, CEO NYSARC Columbia County (Coarc)

Scott Thomas Non-designated

Rev. John Thompson, Pastor St. John in the Wilderness Episcopal

Nancy Watrous Supervising Community Health Nurse, Eddy Visiting Nurse Association

Sarah Sterling Columbia County Board of Supervisors Representative





www.columbiahealthnet.org